

EBLIDA & OCLC Online Workshop • 21 Sept 2021

The New Model Library



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Director, Library Trends & User Research

Project Team

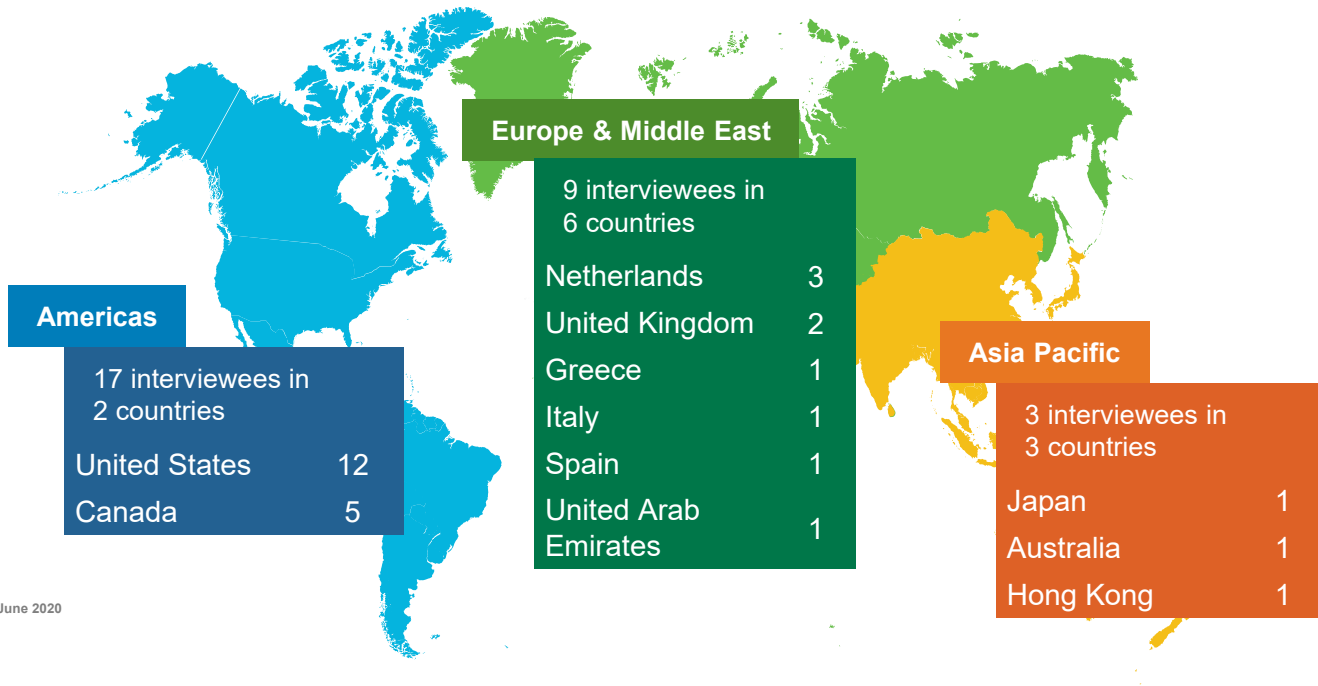


How will the pandemic change the library model?



Created by stephanie wauters
from Noun Project

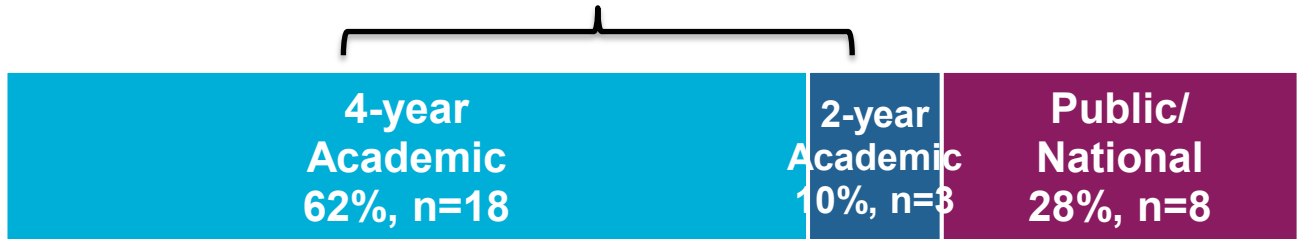
29 Library Leaders



As of 30 June 2020

Leaders by Library Type (n=29)

Academic 72%, n=21





**Work
Experiences**

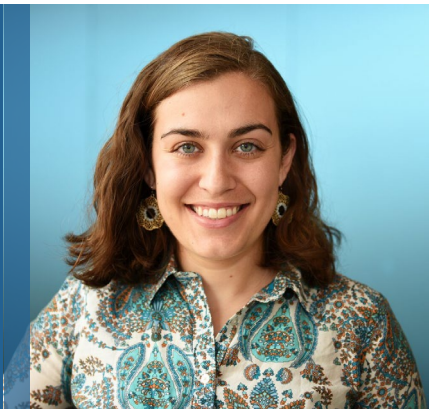


**Collections
Experiences**



**Engagement
Experiences**





Brittany Brannon, MLIS, MA
Research Support Specialist



Work Experiences

Train for the future

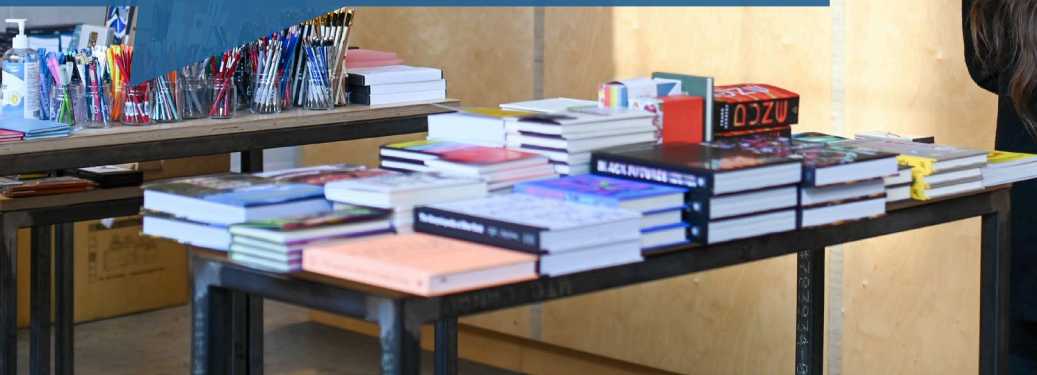
Make staff well-being a priority

Embrace work flexibility

**Rethink organizational
structures**

“I think that this pandemic has given us an opportunity to breakdown some walls where we have kind of departments within libraries...Now, the lines are blurred and the walls are down so we all kind of do the same thing. And I think that that's a good thing because we can get more work done that way.”

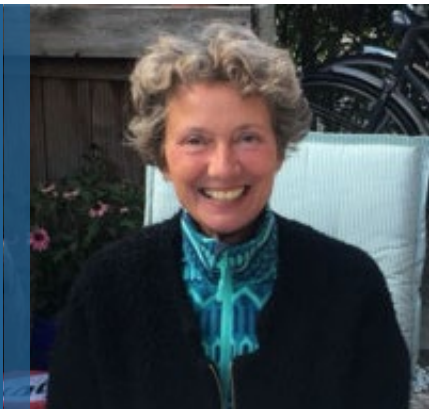
(Four-year College, US)



Poll 1

Where do you see the biggest opportunity for staff at your library?

- **Training**
- **Rethinking organizational structure**
- **Work flexibility**
- **Staff well-being**
- **None of the above**



Titia van der Werf
Senior Program Officer




Collections Experiences

Realize the full potential of digital resources

Find new ways to connect the community to the print collection

Prioritize resources that close the digital divide



“I think we should have to rethink what we are doing, the budget we invest on printed collections, and also things like withdrawals and to create a policy for the collection management, more precise, more accurate, to the needs of our users.”

(Research University, Spain)

Poll 2

Which of these is your library's top priority?

- **Realize the full potential of digital resources**
- **Find new ways to connect the community to the print collection**
- **Prioritize resources that close the digital divide**
- **None of the above**



Lynn Silipigni Connaway, Ph.D.

Director, Library Trends & User Research



Engagement Experiences

Create equitable and inclusive spaces

Be strategic about going virtual

Collaborate, advocate, and communicate



“So I know that if we are truly [going to] be student-focused and student online-focused, then access is the big piece. Being accessible, being appealing, being useful, meeting needs in that online world, and whatever devices we're using at that point in time is essential.”

(Four-year College, US)

Poll 3

Which of these will be the most important for your library in the near future?

- **Collaboration and partnerships**
- **Virtual engagement**
- **Equitable and inclusive physical spaces**



Realigning to Develop a New Model Library

What's next?

- OCLC Report on findings
- Discussion Groups
- Webinars
- Virtual focus group interviews

oclc.org/new-model-library

Thank you!

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