



Building your WorldCat knowledge base: Choose a method to add your collections

Most libraries use two or more methods to build their WorldCat knowledge base. Use the table below as a guide to choose the appropriate method for adding your collection to your WorldCat knowledge base. See [page 2](#) for additional notes and [page 3](#) for links to help.

E-Serial Collection

Pubget	WorldShare—Metadata, Manage Collections Search for, select and/or modify collections	WorldShare—Metadata, Manage Collections Create New Standard Collection
Best for As many providers as possible. You will see a list of available providers when you click the add a login link. More Information.	Best for Providers/collections not yet available in Pubget.	Best for Collections not available in Pubget or in the global WorldCat knowledge base (print serials , niche collections).
Benefits Collections automatically match your specific subscription and are automatically maintained.	Benefits OCLC will update collections that are not customized.	Benefits You can add collections not found in the master/global WorldCat knowledge base.
Considerations - Does not handle eBooks. Does not include some providers. - Some providers have special instructions.	Considerations - Some providers have special instructions See "Provider-Specific" settings within the collection management "Settings."	Considerations - If a collection changes, you will need to modify the files yourself. - It can take time for OCLC to create link schemes for electron serial collections.

E-Book Collection

WorldShare—Metadata, Manage Collections Search for, select and/or modify collections	WorldShare—Metadata, Manage Collections Create New Standard Collection	OPAC Links, LHRs
Best for Most eBook collections.	Best for Collections not available in the global WorldCat knowledge base.	Best for eBook collections with permanent access. More Information.
Benefits If the collection is not customized by you, OCLC will keep the collection current.	Benefits You can add collections not found in the master/global WorldCat knowledge base.	Benefits After you add the link in your LHR, you will be done.
Considerations - If you modify a collection, you will need to update the collection yourself.	Considerations - If a collection changes, you will need to modify the files yourself.	Considerations - Created LHRs could be labor intensive. - If you add links in LHRs and add the collection in the OCLC WorldShare interface, your users will see 2 links.

See [page 3](#) for links to guides to help with these processes.



The WorldCat knowledge base supports some streaming media collections.

To provide access to streaming media not yet available in the knowledge base, you may create LHRs with 856 links.

Maintaining collections (Why we recommend Pubget):

- Collections from providers you add in Pubget automatically match your specific subscription and are automatically maintained and kept current.
- Collections you customize in your OCLC WorldShare interface by limiting the collection to your subscription's subset of titles, etc., will need to be maintained by you. If you select a customizable collection by clicking the "select collection" button and make no changes, OCLC will update the titles in the collection as they change over time.
- If a collection is only available as a whole from a provider, it will be automatically maintained whether you add it from a provider via Pubget or in your OCLC WorldShare interface. Such collections are the ones that are NOT marked "customizable" in the OCLC WorldShare interface .

LHRs, OPAC 856 links and knowledge base "view now" links:

- WorldCat Discovery, WorldCat Local and WorldShare Management Services Libraries have the option of displaying **856 links** (generated from data they include in their OPAC display or LHRs), WorldCat knowledge base **view now links** (generated after they build their knowledge base), **or both**
- There is little difference for the end user whether a link to full text is generated from a link in the 856 field or from the knowledge base. The difference will be only in the link text. Both links will resolve the user to full text articles or eBooks.
- **Including Databases or Websites:** If desired, you can add websites (Mángo Languages, Learning Express Library, etc.) via LHRs. Add the cataloged website to your holdings and include the link.

Help OCLC add providers/collections to WorldCat knowledge base:

When you identify providers and collections that are not available in the global WorldCat knowledge base, you may request that OCLC add the provider. In order to add providers to WorldCat knowledge base, OCLC must work with publishers to receive the content. The process can take several months.

- Send your request via email to OCLC Support: <http://www.oclc.org/support/contact-support.en.html>
- Include the name of the provider and/or collection, and any other information you have such as a URL or approximately how many titles are in the collection.

Find help and training:

WorldCat knowledge base Support

<http://www.oclc.org/support/services/knowledge-base.en.html>

OCLC Support

For general questions, contact OCLC Support. Please include your Registry ID in the subject line.

<http://www.oclc.org/support/contact-support.en.html>